# We are a 'Rights Respecting Hospice'

Our Whole Organisation Charter (Our Promise)

As employees at all three Acorns hospices, we will help all children and young people achieve their rights – as laid out in the 54 articles set out by United Nations – which cover all aspects of a child's life and set out the civil, political, economic, social and cultural rights that all children everywhere are entitled to.

#### Children's rights

#### **How Acorns employees respect the rights**

## Be considered, and consider others (Articles 3,12,13)

- > I have the right to express my views and feelings. I should be listened to and taken seriously.
- > Adults must do what's best for me.

- > We will provide accessible resources and support to enable children to feel comfortable to express their views and feelings.
- > We will listen without judgement or discrimination, but also support children to challenge their own thinking.
- > We will help find solutions, and take appropriate actions in children's best interests.

### Education and helping others learn (Articles 23,28,29)

- I have the right to special care and education if I have medical needs or a disability.
- I have the right to an education which develops my personality, talents, abilities and encourages respect for others rights.



- > We will ensure that children who can attend school, do.
- > We will provide educational activities for children whilst resident at Acorns or attending Acorns sessions.
- We will teach children about rights and encourage respect in all sessions.

### Being included and including others (Article 2,14,30)

- I have the right to think and believe what I choose and be free to practice my religion.
- > I have a right to learn and use the language and customs of my own family.
- All children have these rights whatever their race, gender, language or abilities.
- > We will treat each child equally and fairly.
- We will encourage knowledge of culture, religion and LGBTQ+.
- We will make time to respect the child's religions and customs and offer meditation or prayer space as needed.

## Participate, create and support others to take part (Article 15, 31)

- > I have the right to meet friends and join groups.
- I have right to relax, play and take part in a wide range of cultural and artistic activities.
- > We will provide and encourage socialisation.
- We will encourage creativity regardless of ability.
- We will provide access to wellbeing resources and activities.



# Trust, safety and support for all (Article 16,19, 39)

- I have the right to be protected from being hurt or badly treated or bullied.
- I have the right to help and support if I have been hurt, neglected or badly treated. This should help me recover my health, self respect, dignity and social life.
- > We will be available to listen to any child's concerns, and explain the support available.
- We will help children get the right balance between private and social times
- > We will respect privacy of the child whilst maintaining their safety.
- > We will ensure that other children respect the child's privacy.
- We will ensure that our policies make links with safety initiatives for children.

## Access to safe and collaborative care (Article 24,25)

> I have the right to good quality care and to be given a choice about my care where appropriate.



- We will ensure that care is delivered safely, competently, and compassionately.
- Where a child has choices about their options, we will discuss them sensitively and honestly and always consider the child's wishes and views and ensure their best interest is considered.















